COVID-19 HOTLINE SCAM

Please be aware there are several phishing scams where the caller impersonates a representative from the COVID-19 Hotline or other medical entity. The scammer is asking for personal information like social security and date of birth, telling callers they must have that information in order to release COVID-19 testing results.

Representatives from UNM Health, Presbyterian and Lovelace Health System want to remind the public that we will never ask for your social security number. Any confirmation of a positive COVID-19 swab test will be made by the clinic where you were seen or the New Mexico Department of Health.