

**Indian Health Service, Santa Fe Service Unit**  
**COVID-19 Response and what you can expect when you come for a visit**

The Santa Fe Service Unit and our clinics at San Felipe, Cochiti, and Santa Clara are now pre-screening ALL patients for symptoms of COVID-19 before they enter any of our clinics.

We are doing this to protect patients who are not sick, to protect our healthcare workers and to prevent the spread of COVID-19 in our communities.

If you have symptoms of COVID-19 or concerns related to COVID-19, please call our dedicated **COVID-19 Hotline at (505) 946-9200 from 8:00am-7:30pm, 7 days a week**. This is a new phone line that has been created for the purpose of assisting patients who have questions specific to COVID-19.

Please call the COVID-19 Hotline **BEFORE** you come to the clinic if you are having symptoms of fever, sore throat, chills, cough, or shortness of breath. If we can't answer immediately, PLEASE leave a voicemail. We will call you back.

If you are having a medical emergency, please call 911.

You can also call the New Mexico Department of Health (NMDOH) COVID-19 Hotline at 1-855-600-3453 and they can answer your questions and arrange for COVID-19 testing, if necessary.

This a rapidly changing situation, and we are working very hard to prevent the spread of COVID-19 in our communities.

**PHARMACY REFILLS:** If you require a pharmacy refill please follow the normal process and call 24 hours in advance (505) 946-9376. If you are having symptoms of flu-like illness, we will bring your refill to you at your vehicle.

*We are committed to serving you and our communities, and to providing you with exceptional medical care and support.*